

Quality Policy

Copper and Optic is committed to providing products and services of the highest quality to all customers. We shall strive to identify and comply with all customer requirements as well as all legislative and regulatory requirements.

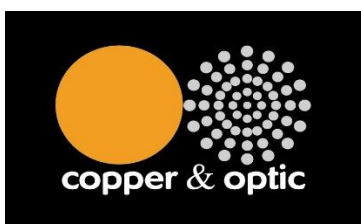
We are committed to developing our processes and capabilities, in line with the needs of our supply chain and endeavour to work closely with all stakeholders to ensure the highest possible standards. This commitment to continual improvement shall be ingrained within the management system to act on all levels and functions.

Copper and Optic commit to prevention of non-conformities throughout the organisation and ensure the implementation of reliable risk management strategies. While we endeavour to never knowingly ship non-conforming product, we must also commit to investigating and actioning all concerns raised by our customers.

All personnel within the company are responsible for the quality of their work. Copper and Optic ensures that the requirements of the Quality Management System are communicated and understood, and where necessary provides training and guidance to ensure that all employees are capable of the standards our customers expect.

We are committed to reviewing our quality policy and objectives on an annual basis to ensure that they remain relevant and achievable.

Copper and Optic's management team is committed to providing the leadership and resources necessary to achieve our quality policy and objectives. We will regularly review our quality performance and take corrective actions as needed.



Phil Latham

A handwritten signature in black ink, appearing to read "Phil Latham", with a horizontal line extending to the right.

Managing Director